

We are continuously seeking to improve our performance and your feedback is essential to our monitoring of customer satisfaction. Please complete this form and return it to the address below or alternatively, fill out this feedback form online at <http://www.able.co.uk/feedback>

To thank you for taking the time to comment on our performance, we will enter your name into our quarterly* prize draw to win a mixed case of fine wines exclusively from Laithwaites.

** The prize draw will take place on the last working day of the quarterly month and the results will be posted on our website*

Your Details

Company: _____
 Name: _____
 Email Address: _____
 Job Title: _____
 Your Reference: _____
 ABLE Reference: _____

Your Views on ABLE's Performance

	Poor	Moderate	Adequate	Good	Excellent	N/A
Enquiry Response Time						
Quality of Information Provided						
Delivery Lead Time						
Price						
Delivery Performance						
Product Quality						
Product Design						
Packaging						
Technical Support						
Spares Service						
Product Training Service						
Overall Communication						

(Please tick boxes)

Additional Comments: _____

**Please return to: Customer Feedback Response.
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